



## Help us to meet your expectations

We know that you expect a lot from us, and we are always trying to achieve and exceed you expectations. It would really help us if you would take a few minutes to give us your feedback on your experience.

Date of your visit: Day  Month  Year

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### What brought you here?

Online  Word of mouth  Visited before  Just dropped in

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### How was our greeting – were you made to feel welcome?

Genuinely welcome      Felt invisible?

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### What did you think of our service?

It was just great      What service?

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### How was the course?

It was excellent      Not impressed

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### Was the atmosphere friendly?

Very welcoming      What atmosphere?

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### Did you feel that Royal Ascot Golf was value for money?

Worth every penny      Fell below expectations



Do you have any other comments/feedback for us?



Name

Email

Please tick here if you would like to be first to hear about our events, offers and news via our e-newsletter

Would you recommend us?

We want you to know that if you choose to complete this form, which we would really like you to do, your name and email address will be stored in a database held at our offices exclusively for the purpose of evaluating our customers' expectations of our course.

If you complete this form we will assume that you are happy for us to hold your personal details.

*Thank you from all at Royal Ascot Golf Club*